Voice Options Pilot Program Summary as of May 20, 2021

Statistics from Completed Datasets: Summary
- 72% of California has access to in-person services.
- 100% of California has access to remote services.
- 180 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 123 datasets have been submitted for completed Long-Term Loans.
- 59% of authorizations were provided by Speech Language Pathologists.
- 58% of consumers made telephone calls during the Short-Term Loan period. 96% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

Consumer Statistics from Completed Datasets (109)

Preference for Speech Generating Applications
- 41% Touch Chat HD
- 33% Go Talk Now Plus
- 13% Proloquo4Text
- 7% LAMP
- 6% Predictable
- 1% Predictable Spanish

Demographics
- 38% Hispanic/Latinx
- 37% Caucasian/White
- 15% Asian Pacific
- 5% African American/Black
- 2% East Indian
- 2% Other
- 1% Native American
- 1% Pacific Islander
- 1% Decline to State

Gender
- 66% Male
- 33% Female

Age
- 21% Age 0 to 6
- 35% Age 7 to 17
- 9% Age 18 to 22
- 17% Age 23 to 29
- 3% Age 30 to 39
- 2% Age 40 to 49
- 5% Age 50 to 59
- 7% Age 60 and Older
Disability Type
- 37% Autism
- 29% Developmental Disability
- 11% Cerebral Palsy
- 6% Down Syndrome
- 4% Traumatic Brain Injury
- 4% Other
- 3% Muscle Weakness
- 2% ALS/Lou Gehrig’s Disease
- 2% Stroke
- 1% Apraxia
- 1% Dysarthria

Referral Source
- 26% Medical Provider
- 21% Speech Language Pathologist
- 18% Independent Living Center
- 14% Other
- 11% Friend or Family
- 6% Assistive Technology Center
- 3% Internet